

Cayuga/Seneca Community Action Agency

Helping People. Changing Lives.

A Comprehensive Approach

Mr. and Mrs. F (both 73 years old) have Social Security as their only income stream. Unfortunately, as prescription and other costs have risen, their income has not changed. They came to Cayuga/Seneca Community Action Agency's office to seek guidance and assistance with their prescriptions.

As part of the comprehensive intake process, we noted that they had two other key concerns including Mrs. F having recently suffered a stroke and both had also experienced the devastation of their house burning down. At the time that they sought help, they were living with Mrs. F's brother.

Agency staff worked with other community organizations to have the remains of their home demolished and to have a trailer installed on the property for their use. Staff also assisted them with their original concern – obtaining prescription assistance. They now have a safe place of their own and are enrolled in a prescription assistance program so they can afford their Medicare.