

# Cayuga/Seneca Community Action Agency

*Helping People. Changing Lives.*

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## **FAMILY DEVELOPMENT**

Located at the Agency's Site II, Family Development provides a unique combination of short-term emergency assistance and long-term case management planning to customers from a variety of backgrounds with diverse needs. All of the services provided in Family Development are offered in a strength-based manner, with the expectation that households will move toward self-sufficiency. Programs include the following:

- **Car Seat Distribution**

This program provides children's car seats, free of charge, to eligible families. The program also has a certified technician on staff to educate families on proper use and installation of child safety seats.

- **Emergency Services**

Emergency Services works with families and individuals through crisis situations. Emergency Services provides food, advocacy, shelter, prescription assistance, emergency transportation assistance, and responds to a wide array of crisis situations. Funding for Emergency Services is provided from a wide variety of sources, including the NYS Community Services Block Grant, Federal Emergency Management Funds, the US Department of Agriculture, the NYS Department of State, HPNAP, and area food drives.

**Food Pantry:** Located at the Corner of Clark Street and Brookfield Place in Auburn. Hours: 10 a.m. to 5 p.m., Monday through Friday. This is the only food pantry in the City of Auburn that accepts residents from the entire county. Customers are able to access services up to once per week.

Note: As of **August 1, 2011**, Family Development will be open **Tuesday through Friday**, 10 a.m. to 5 p.m.

- **Free Clothing**

The Free Clothing program is located on Garfield Street at the Agency's Site III office. The program is open for customers Monday through Wednesday from 10 a.m. to 3 p.m. This program depends entirely on donations from the community. Donations of clean, good condition, gently used clothing are accepted during the program's open hours. Free clothing eases the financial burden for many families as they make decisions to pay for rent, gas and electric, heating, food, and other essentials.

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- **Homeless Intervention and Case Management**

With funding from the U.S. Department of Housing and Urban Development, this program provides assistance to homeless individuals and families. An Agency advocate works with other agencies to provide necessary services such as financial assistance, advocacy, and temporary housing. A key component of our homeless programs is the one-on-one support offered to families and individuals as they identify and overcome barriers to obtaining and maintaining stable housing.

- **Online Food Stamp Application**

Agency staff are available to assist customers with applying for food stamps online by appointment.

- **Transitional Housing**

This program provides temporary housing, intensive case management, budgeting assistance, employment assistance, and crisis intervention to homeless families.

- **Wheels to Work**

This program provides grants and loans for vehicle purchase, repairs, and/or insurance costs for customers who are TANF eligible, employed at least 30 hours per week, and have a clean and valid NYS Driver's License. The program encompasses a variety of different approaches that allow for comprehensive job skills training and empowerment of low-income families in Cayuga County. Services include computer and job skills training, financial budgeting education, defensive driving education, establishment of a savings account, grants with matched loans for vehicle purchases, insurance, registration, transportation assistance prior to car purchase, as necessary, and referral to a car seat program.

- **Youth Achieving at Work**

Provided in partnership with Cayuga County Employment and Training Department and Cayuga-Onondaga BOCES, Youth Achieving at Work is a case management program geared towards in-school and out-of-school young people, ages 14-21, who are looking to gain employment and quality work experience. The program provides many opportunities for young people to test different career paths and see which ones best suit them. Services provided are determined by the individual's goals.

**For more information, please call 315-252-0038.**